

IN TYNWALD

The Hon. Member for Douglas North (Mr Wannenburg) to ask the Minister for Health and Social Care:

How many people went through Accident and Emergency in each completed calendar year since 2017; of those, how many waited a) less than four hours, b) four to eight hours, c) eight to 12 hours and d) in excess of 12 hours; and in his opinion what length of wait is acceptable.

The Minister for Health and Social Care (Mr Hooper):

	Under 4 Hours	4 to 8 Hours	8 to 12 Hours	12+ Hours	Grand Total
2017	21417	6422	561	51	28451
2018	21178	7812	936	86	30012
2019	25711	6336	709	135	32891
2020	18979	8521	1278	390	29168
2021	19838	7954	1200	595	29587
Grand Total	107123	37045	4684	1257	150109

ED does not operate to any specific access standards however Manx Care do report performance via the Mandate Assurance process – the June data is as follows:

Medicine, Urgent Care & Ambulance Service					
Urgent and Emergency Care					
CQC Standard	Indicator	Target	Last Month	Last Year	Trend (Last 53 Weeks)
	Time to Clinical Assessment				
	Average Number of Minutes between Arrival and Triage at Nobles ED	15 Minutes	22	24	
	Average Number of Minutes between Arrival to Clinical Assessment at Nobles ED	60 Minutes	67	65	
	Average Number of Minutes between Arrival to Clinical Assessment at Ramsey MIU	60 Minutes	14	11	
	Time to Emergency Treatment				
	Average Number of Minutes between Arrival to Clinical Assessment for MTS Category 1&2 Patients in Nobles ED	10 Minutes	44	0	
	Average Number of Minutes between Arrival to Clinical Assessment for MTS Category 3 Patients in Nobles ED	60 Minutes	74	0	
	Average Number of Minutes between Arrival to Clinical Assessment for MTS Category 4 Patients in Nobles ED	120 Minutes	87	0	
	Average Number of Minutes between Arrival to Clinical Assessment for MTS Category 5 Patients in Nobles ED	240 Minutes	64	0	
	Total Time in Emergency Department				
	Total Time in Nobles ED (Average)	360 Minutes	261	243	
	Emergency Care Time (Average Number of minutes between arrival and seeing first doctor) in Nobles ED	180 Minutes	189	196	
	Speciality Time (Average Number of Minutes between first speciality request and DTA) in Nobles ED	120 Minutes	100	99	
	Transfer Time (Average Number of Minutes Between Decision to Admit and Admission) in Nobles ED	60 Minutes	132	104	
Responsive	Number of patients exceeding 12 hours in Nobles Emergency Department	0 Patients	70	86	
	Total Time in Ramsey MIU	360 Minutes	66	45	

Please note that the above table:-

- Does not include patients that left before being seen;
- Notes the total time that the patient is in the department inclusive of triage, any waiting time, assessment and treatment. Also includes time waiting for a bed to become available (if the patient is being admitted);
- Provides data only in respect of Nobles Emergency Department and not the Minor Injuries Unit in Ramsey Cottage Hospital.

As can be seen from the above, Manx Care is not currently on target for some of the measures and this will be addressed through the assurance process.

-Ends-