



**Isle of Man
Government**

Reilrys Ellan Vannin



Mr Michael Josem
1 Hillary Wharf
South Quay
Douglas
Isle of Man
IM1 5BL

Department of Infrastructure

Sea Terminal Building, Douglas,
Isle of Man, IM1 2RF

Contact: FOI Response Team
Telephone: (01624) 686785
Email: dpo-doi@gov.im

Our ref: 1573137

27 November 2020

Dear Mr Josem

We write further to your request which was received on 24 November 2020 and which states (extracted to remove extraneous text):

"Please send me:

1) The full 2020 NHT Survey Report associated with the Executive Highlights Report available online here: <https://www.gov.im/media/1371008/nht-survey-results-2020.pdf> including the full survey methodology and any other attachments and appendixes.

2) A copy of all contracts and invoices associated with the commissioning, production and payment for this report."

The two attached Appendices address your two questions respectively. Please note that the personal data of third parties (which includes signatures) has been redacted.

1. Appendix 1
2. Appendix 2

Please quote the reference number 1573137 in any future communications.

Your right to request a review

If you are unhappy with this response to your freedom of information request, you may ask us to carry out an internal review of the response, by completing a complaint form and submitting it electronically or by delivery/post.

An electronic version of our complaint form can be found by going to our website at <https://services.gov.im/freedom-of-information/Review> . If you would like a paper version of our complaint form to be sent to you by post, please contact us and we will be happy to arrange for this. Your review request should explain why you are dissatisfied with this response, and should be made as soon as practicable. We will respond as soon as the review has been concluded.

If you are not satisfied with the result of the review, you then have the right to appeal to the Information Commissioner for a decision on;

1. Whether we have responded to your request for information in accordance with Part 2 of the Freedom of Information Act 2015; or
2. Whether we are justified in refusing to give you the information requested.

In response to an application for review, the Information Commissioner may, at any time, attempt to resolve a matter by negotiation, conciliation, mediation or another form of alternative dispute resolution and will have regard to any outcome of this in making any subsequent decision.

More detailed information on your right to a review can be found on the Information Commissioner's website at www.inforights.im.

Should you have any queries concerning this letter, please do not hesitate to contact us.

Further information about freedom of information requests can be found at www.gov.im/foi.

We will now close your request as of this date.

Yours sincerely

FOI Response Team